



ODYSSEY PATIO DOOR WARRANTY

FULLY TRANSFERABLE AND NON-PRORATED

Standard Doors Inc. warrants that each door is free from manufacturing and/or material defects. This warranty applies solely to doors used in residential applications that have been installed in accordance with applicable building codes. **The warranty period shall commence on the date of purchase from the dealer.** Standard Doors Inc. is pleased to offer the following industry leading warranty:

TWENTY (20) YEARS WARRANTY on thermo condensation. We guarantee our glass panels against the formation of condensation or dust deposits on inner surfaces, caused by seal failure.

TEN (10) YEARS WARRANTY on all white PVC components against blistering, rot, decay, or uneven discoloration.

TEN (10) YEARS WARRANTY on spontaneous tempered glass breakage (interior glass only).

TEN (10) YEARS WARRANTY on internal grills, against any manufacturing defect.

ONE (1) YEAR WARRANTY on all parts, including hardware against material defects.

TEN (10) YEARS WARRANTY on toplites and sidelites, against any manufacturing defect.

TEN (10) YEARS WARRANTY on paint, against cracking, peeling, breaking, splitting, flaking or blistering, all under normal wear conditions.

TEN (10) YEARS WARRANTY on aluminum, against any manufacturing defect that involves blistering or excessive discoloration.

TEN (10) YEARS WARRANTY on mortise handles with PVD finish, against any manufacturing defect on the finish.

FIVE (5) YEARS WARRANTY on mortise handles, against any manufacturing defect on the mechanism.

ONE (1) YEAR WARRANTY on mortise handle finish, against any manufacturing defect on the finish.

ONE (1) YEAR WARRANTY on service.

CONDITIONS

All warranty claims must be approved and submitted by an authorized Standard Doors Inc. dealer. The original order number associated with the product must be provided with each claim. Replacement for a part claimed as defective under the terms of these guarantees will be invoiced and shipped to your dealer's place of business, prepaid or collect, depending on conditions of original sale. A credit note equivalent to the part value will be issued upon inspection of the part claimed defective and confirmation by Standard Doors of part defectiveness.



WARRANTY EXCLUSIONS

These guarantees will be invalid under any of the following circumstances:

- Surface discoloration, fading, or chalking due to normal exposure to sunlight, air pollutants, and atmospheric conditions is considered a natural occurrence and is excluded from coverage.
- Issues resulting from improper handling, abuse, negligence, fire or faulty installation are excluded.
- Issues related to settlement or structural defects of the building are excluded.
- Internal condensation—which may occur when internal humidity levels are excessively high relative to the difference between exterior and interior temperatures—is not warranted.
- If the product has been altered, modified, or exposed to harmful chemicals or pollutants, such alterations or exposures shall void this warranty. It is recommended that cleaning be performed using water, a mild household soap, and a soft sponge.
- Any damage caused by severe winds, hail, lightning, or other Acts of God is excluded from this warranty.
- If Standard Doors' conditions of sale have not been wholly complied with.

All warranty claims must be submitted by the Standard Doors Inc. dealer within one week of installation to be considered valid. Claims must be approved and submitted by the dealer to ensure that the fault lies with Standard Doors Inc. Following investigation, any service calls determined not to be attributable to Standard Doors shall be subject to applicable service charges.

ADDITIONAL PROVISIONS

1. Repair or Replacement Terms

At the Company's sole discretion, any defect covered by this warranty may be remedied by repair or replacement of the defective component. The decision as to whether to repair or replace shall be final and binding on the purchaser.

2. Documentation Requirements

To effectuate a warranty claim, the original dealer must file a claim online, providing the order number, installation date, and detailed specifics of the claim, including any relevant photographs or supporting evidence. Failure to provide adequate documentation may result in denial of the claim.

3. Limitation of Liability

Under no circumstances shall Standard Doors Inc. be liable for any incidental or consequential damages, including but not limited to labor costs, inconvenience, damage, or injury to persons or property, or any other expenses arising out of or in connection with the use of the product, even if advised of the possibility of such damages. This limitation applies to all claims.